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The

## Quality Policy of Convey Brothers

**Convey Brothers** is a contract window and industrial cleaning business to a variety of industrial, local authority and blue chip clients.

We are dedicated to providing our customers with a high quality service, giving value for money and complete satisfaction.

In order to achieve this we are committed to a continuous improvement culture throughout the organisation based on stated Company objectives and the EN ISO 9001:2015 standard.

We aim to understand and are committed to satisfying all applicable statutory and regulatory requirements and the requirements of our customers, colleagues and other interested parties.

To achieve our objectives we recognising the importance of:

- a) Safety
- b) Training
- c) Housekeeping

We view Quality as an essential company framework to gain competitive advantage, as well as reinforcing and enhancing the company's reputation and image.

This policy is approved by the undersigned and is supported by all levels of management within the organisation. All personnel shall be guided by the contents of the quality management system and no deviation from the methods and procedures set down shall be permitted.

Signed...

Name:.....Stephen Convey Partner.

Date:...... 16:01:2021

Prepared By:	S Burn	Date: 16 <sup>th</sup> Jan 2021	Revision
Authorised By:	S Convey	Date: 16th Jan 2021	Α